

NIGHT INCIDENT



Report

Site

Oporto

Date and time

2023-07-17 00:30

Attended

Phone Site

Department

Engineering

Scope

Yes No

System

System description

Describe the incident

The technician was not able to enter in the Fastlab software with his credentials.

Solved?

Yes No

Derived?

Yes No

To whom?

Yes - Site manager Yes - Production manager Yes - QA Yes - QC Yes - QP Others

Who is other?

Production affected?

No Yes - Totally cancelled Yes - Partially cancelled Yes - Delayed

Any comment?

If possible, describe the solution

Reset the password

If possible, describe the root cause

TotalTimeOfIntervention

5.0