

NIGHT INCIDENT



Report

Site

Barcelona

Date and time

2023-05-25 04:20

Attended

Phone

Site

Department

Engineering

Scope

Yes

No

System

Cyclotron - ACU

System description

Describe the incident

During the delivery process, connection error pops out. (Lost connection with the ACU) After checking the connection and switch status. The issue was located in the ACU itself.

Solved?

Yes

No

Derived?

Yes

No

To whom?

Yes - Site manager

Yes - Production manager

Yes - QA

Yes - QC

Yes - QP

Others

Who is other?

Production affected?

No

Yes - Totally cancelled

Yes - Partially cancelled

Yes - Delayed

Any comment?

If possible, describe the solution

ACU reboot

If possible, describe the root cause

TBD

TotalTimeOfIntervention

20.0