

NIGHT INCIDENT

Report



Site

Oporto

Date and time

2023-05-02 03:55

Attended

Phone

Site

Department

Engineering

Scope

Yes

No

System

System description

Describe the incident

Error on Fastlab2

Solved?

Yes

No

Derived?

Yes

No

To whom?

Yes - Site
manager

Yes - Production
manager

Yes -
QA

Yes -
QC

Yes -
QP

Others

Who is other?

Production affected?

No

Yes - Totally cancelled

Yes - Partially cancelled

Yes - Delayed

Any comment?

If possible, describe the solution

It happened at the end of the first run, so, we performed the second batch in another module, and we asked IT intervention in the morning after.

If possible, describe the root cause

TotalTimeOfIntervention

2.0