NICHT INCIDENT



Report

Site	Murcia
Date and time	2023-03-14 06:20
Attended Phone Site	
Department	
Scope	
Yes No	
System	
Synthesizers - TRASIS AIO	
System description	
Describe the incident	
HPLC error, presion does not achieve 5bars, impossible to	retry and continue synthesis due software problem
Solved?	
Yes 🗷 No	
Derived?	
Yes No 🗶	
To whom?	
Yes - Site Mes - Production Manager Mes - Production Manager	Yes - QA Yes - QP Others
Who is other?	
Production affected?	
No Yes - Totally cancelled Yes - Partially ca	ancelled Yes - Delayed 🗶
Any comment?	
Was possible to continue taking the control in other comput Other batch was planned in other TRASIS AIO	er. In the end the batch almost does not have activity.
If possible, describe the solution	
Start the user in other computer, go to equipment list, select	t equipment, production, take control
If possible, describe the root cause	
NA	
TotalTimeOfIntervention	