NIGHT INCIDENT



			A Novartis Company	
Site		Barcelona		
Date and time		2023-03-14 06:	00	
Attended				
Phone Site X				
Department				
Scope				
Yes No No				
System				
Synthesizers - FASTLAB2DUO				
System description				
Describe the incident				
Fastlab 181 not passing tests (heater failure)				
Solved?				
Yes No No				
Derived?				
Yes No X				
To whom?				
Yes - Site Yes - Production	Yes -	Yes -	Yes -	
manager manager	QA	QC	QP Others	
Who is other?				
The is cure.				
Production affected?		_		
No Yes - Totally cancelled Yes - Partially ca	ncelled	Yes - Delayed		
Any comment?				
No backup for this module (Vizamyl)				
If possible, describe the solution				
Heater not working. Check system. Found bad thermoswitch	h. Found bad	thermocouple analo	og input PLC card.	
Replace parts and check the heater response with a calibrat	ed thermomet	er (OK)		
If possible, describe the root cause				
Bad temperature reading from the card caused over-heating	to the oven ar	nd damaged the ther	moswitch. (Card	
damaged by radiation)				

TotalTimeOfIntervention