NIGHT INCIDENT Report	A d v a n c e d A c c e le r d r A polications A Novartis Company
Site	Barcelona
Date and time	2023-09-14 04:00
Attended Phone Site X	
Department	
Engineering	
Scope	
Yes X No	
System	
Cyclotron - ACU	
System description	

Describe the incident

At 4 in the morning the operator told me that they had communication problems from the PET master. They had been able to start irradiating the cyclotron, but suddenly it was turned off and they were getting this communication error. In a video call they showed me that the ACU, the PET controller, did not turn on. They tried to remove power and turn it back on but the status LEDs did not light up. So I came and after checking with @Carbassa Dalmases, Jordi on the phone, we saw that the ACU power supply was not working. I brought the one we have from back up and changed it. The PET was operational again at 5:45 in the morning.

Solved?
Yes X No
Derived?
Yes No X
To whom?
Yes - Site managerYes - Production managerYes - QAYes - QCYes - QPOthers
Who is other?
Production affected?
No Yes - Totally cancelled Yes - Partially cancelled X Yes - Delayed
Any comment?
NA
If possible, describe the solution
I brought the one we have from back up and changed it.
If possible, describe the root cause
The old power supply was full of dust. In addition, it had been replaced 4 years ago.

TotalTimeOfIntervention 105.0