

# NIGHT INCIDENT



## Report

Site

Barcelona

Date and time

2023-09-09 02:58

Attended

Phone  Site

Department

Engineering

Scope

Yes  No

System

Cyclotron - WCS

System description

Describe the incident

Problems with the IBA cyclotron WCS.

Solved?

Yes  No

Derived?

Yes  No

To whom?

Yes - Site manager  Yes - Production manager  Yes - QA  Yes - QC  Yes - QP  Others

Who is other?

Production affected?

No  Yes - Totally cancelled  Yes - Partially cancelled  Yes - Delayed

Any comment?

The call was longer because the operator was very anxious. I tried to calm down him.

If possible, describe the solution

The operator solved the problem logging off and logging on the software.

If possible, describe the root cause

Sometimes we have problems with the WCS of the IBA cyclotron. We are working on it.

TotalTimeOfIntervention

30.0