

NIGHT INCIDENT



Report

Site

Barcelona

Date and time

2023-08-29 05:40

Attended

Phone Site

Department

Engineering

Scope

Yes No

System

Distribution - Robot

System description

Describe the incident

MIP1 HMI panel not responding

Solved?

Yes No

Derived?

Yes No

To whom?

Yes - Site manager Yes - Production manager Yes - QA Yes - QC Yes - QP Others

Who is other?

Production affected?

No Yes - Totally cancelled Yes - Partially cancelled Yes - Delayed

Any comment?

If possible, describe the solution

Connect a mouse directly to the HMI to operate

If possible, describe the root cause

Bad touchscreen (needs replacement)

TotalTimeOfIntervention

5.0